

Mandatory Versus Voluntary Disclosure of Product Risks

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We analyze a model in which firms are able to acquire information about product risks and may or may not be required to disclose this information. We initially study the effect of disclosure rules assuming that firms are not liable for the harm caused by their products. Mandatory disclosure is obviously superior to voluntary disclosure given the information about product risks that firms possess, since such information has value to consumers. But firms acquire more information about product risks under voluntary disclosure because they can keep silent if the information is unfavorable. This effect could lead to higher social welfare under voluntary disclosure. The same result holds if firms are liable for harm under the negligence standard of liability. Under strict liability, however, mandatory and voluntary disclosure rules are equivalent because information concerning product risks is irrelevant to consumers (*JEL* D18, D62, D82, H23, K13, L15).

1. Introduction

The disclosure of information by firms about the risks of their products is socially valuable because it can help consumers decide whether to purchase the products and how best to use them. Firms, however, will not want to reveal unfavorable information about product risks. The motive of firms to suppress such information is countered to an extent by regulations requiring disclosure (for instance, those promulgated by the Food and Drug Administration, the

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Both authors are also Research Associates of the National Bureau of Economic Research. Polinsky's research was supported by the John M. Olin Program in Law and Economics at Stanford Law School, and Shavell's by the John M. Olin Center for Law, Economics, and Business at Harvard Law School. We are grateful to Andrew Daughety, Andrew Postlewaite, Jennifer Reinganum, and Kathryn Spier for helpful comments and to Peter Mandel and David C. Thompson for able research assistance.

Federal Trade Commission, and the Consumer Product Safety Commission¹) and by the threat of liability for nondisclosure (an issue, for example, in pharmaceutical, medical device, automobile, and tobacco litigation²). Yet, as some observers have suggested, disclosure requirements and liability for nondisclosure also have an undesirable effect—they reduce the incentive of firms to acquire information about product risks in the first place (through research, product testing, and the like). Indeed, if disclosure obligations sufficiently chill firms' investment in information about product risks, the obligations would be self-defeating because firms would have little information that they could disclose.

Against this background, we analyze a model in which firms can acquire information about product risks and may or may not face disclosure obligations. We present the basic model in Section 2 and then evaluate in Section 3 the regimes of voluntary and mandatory disclosure when firms are not liable for the harm caused by their products. We begin with the case of no liability for product harm in order to understand the pure effect of disclosure obligations.

Under voluntary disclosure, firms reveal any favorable information about product risk that they have, but they do not disclose unfavorable information. Firms suppress unfavorable information even though consumers will draw a negative inference from a firm's silence and lower their demand for its good; this reduction in demand will be limited by the fact that the firm's silence could be due to its not having acquired information rather than to its having decided not to reveal detrimental information.³ A firm's incentive to acquire information will reflect its ability to keep silent if the information turns out to be unfavorable.

Under mandatory disclosure, firms must reveal both favorable and unfavorable information about product risks. A firm's incentive to acquire information now will reflect its inability to keep silent if the information turns out to be

1. The Food and Drug Administration requires written safety reports for new drug investigations concerning "[a]ny adverse experience associated with the use of the drug that is both serious and unexpected" or "[a]ny finding from tests in laboratory animals that suggests a significant risk for human subjects . . ." See 21 C.F.R. §312.32. The Federal Trade Commission "ensures both the accuracy of safety information provided by product sellers and that material safety information is provided." See Petty (1995, p. 408). The Consumer Product Safety Commission "requires hazardous household products . . . to bear labeling that alerts consumers to the potential hazards that those products present." See U.S. Consumer Product Safety Commission, Office of Compliance, "Requirements under the Federal Hazardous Substances Act: Labeling and Banning Requirements for Chemicals and Other Hazardous Substances, 15 U.S.C. §1261 and 16 C.F.R. Part 1500," (August 2002), p. 1 (available at <http://www.cpsc.gov/businfo/regsumfhhsa.pdf>).

2. See Alex Berenson, "At Vioxx Trial, a Discrepancy Appears to Undercut Merck's Defense," *The New York Times*, July 20, 2005, section C, column 2, p. 1 (pharmaceutical litigation); Barry Meier, "Papers Show Guidant Considered Warning Doctors of Hazards," *The New York Times*, June 7, 2006, section C, column 2, p. 1 (medical device litigation); Larry Kramer, "Ford Ignored Safety, Prosecutor Says," *The Washington Post*, January 16, 1980, First Section, p. A4 (automobile litigation); and David Johnston, "Federal Thrust Against Tobacco Gets New Vigor," *The New York Times*, March 18, 1996, section A, p. 1 (tobacco litigation).

3. For this reason, there will not be an "unraveling" effect of the sort described by Grossman (1981), leading all firms to disclose their information. See Section 3 below.

unfavorable. Hence, the value to a firm of information about product risk will be lower under mandatory disclosure than under voluntary disclosure, and less information will be obtained.

Either disclosure regime can result in greater social welfare. Although mandatory disclosure obviously is superior to voluntary disclosure given the information about product risks that firms have—since such information is valuable to consumers—voluntary disclosure will lead firms to acquire more information about product risks because they can keep silent if the information is unfavorable. The latter effect can make voluntary disclosure socially preferable. In particular, because firms acquire more information under voluntary disclosure, the likelihood that favorable information will be revealed will rise. If the social benefit from the more frequent revelation of favorable information outweighs the detriment due to silence about unfavorable information, voluntary disclosure will be superior (provided that the cost of acquiring the additional information is not too high).

In Section 4 we reconsider mandatory and voluntary disclosure when firms are liable for the harm caused by their products, either under the negligence rule or strict liability. In the former case, firms are liable for harm only if they failed to take optimal care in the production of their products. Since they will be induced to take optimal care in order to avoid liability, they will turn out not to be found liable. Hence, the conclusions we reach under the negligence rule are essentially the same as those in Section 3. In other words, either voluntary or mandatory disclosure can be superior.

Under strict liability, firms are held liable for harm regardless of their level of care. Consumers then are not concerned about the occurrence of harm because they are always compensated for it. Hence, their behavior does not depend on information about product risk, in which case mandatory and voluntary disclosure rules are equivalent. Firms, though, use the information they have about product risk in a desirable way: the prices they charge will reflect the risk of harm caused by their products and thus will beneficially influence consumer purchase decisions.

In Section 5 we conclude with a discussion of how our analysis would be affected if consumers can influence the risk of harm through precautions that they exercise in their use of products (for instance, by taking a drug only with meals if that would lower the risk of adverse side effects).

The articles on disclosure of information that are most closely related to ours are those of Farrell (1986) and Shavell (1994).⁴ They observe that the incentive to acquire information is greater when disclosure is not required. However, they do not demonstrate that the acquisition of additional information can lead

4. Other related literature includes Kronman (1978), suggesting informally that the acquisition of information will be greater when its disclosure is not required; Matthews and Postlewaite (1985), examining the acquisition and disclosure of information when acquisition is costless; Mathios (2000), examining empirically how a switch from voluntary to mandatory disclosure affects consumer choices; and Daughety and Reinganum (2005), dealing with the incentive of firms to keep the harmfulness of their products secret by settling lawsuits. See also Bolton and Dewatripont (2005, chapter 5), surveying literature on the disclosure of information.

to an increase in social welfare; this conclusion is not immediate because, if disclosure is voluntary, unfavorable information will not be revealed. Prior writing also omits consideration of the influence of liability for harm on incentives to acquire and disclose information.

Before proceeding, it is worth noting that if the government could perfectly regulate the acquisition of information about product risk, it would be desirable to require firms to disclose the information that they have. Clearly, then, there would not be a detrimental effect of mandated disclosure on the acquisition of information. In fact, there is some limited regulation of the acquisition of information about product risk,⁵ but the imperfect knowledge of regulators constrains their ability to properly control firms' efforts to obtain such information.

2. Basic Model

Consider a population of firms, each of which makes a different product that may cause harm to consumers.⁶ The level of a firm's product risk—that is, the expected harm that its product would cause⁷—is assumed to be unknown to the firm initially but can be ascertained by it at a cost. In particular, let

c = unit cost of making the good; $c \geq 0$;

h = harm from the good; $h \geq 0$;

$f(h)$ = probability density over h ; $f(h) > 0$ in $[0, h_M]$;⁸

k = cost to a firm of acquiring information about product risk; $k \geq 0$; and

$t(k)$ = probability density over k ; $t(k) > 0$.

For simplicity, we assume that harm h is distributed independently among firms⁹ and that production cost c is the same for all firms. A firm knows its cost of acquiring information k , and different firms face different k . If a firm does not acquire information, it only knows the distribution f over h , whereas if it does spend k , it will learn h . If a firm learns h , we assume that it is able to credibly reveal h to consumers.¹⁰

5. For example, manufacturers of bicycles are required to test the efficacy of bicycle brakes for a 150 pound individual, but are not required to test brakes for a heavier person or to test the durability of brake cables. See 16 C.F.R. §1512.5(b). Similarly, manufacturers of mattresses are required to test for fire resistance when a mattress is exposed to a flame source of a certain intensity for 30 minutes, but are not required to test for fire resistance for longer periods or to test for the toxicity of smoke from a mattress fire. See 16 C.F.R. §1633.3(b).

6. If instead all firms sold the same product, a distracting issue would be introduced into the model: each firm's decision whether to acquire information about product risk would have to take into account that any information it disclosed would affect other firms.

7. For brevity, we use the term "harm" rather than "expected harm" below.

8. The assumption that h is bounded is needed to guarantee the existence of an equilibrium when disclosure is voluntary. See Appendix, part D.

9. In practice, firms may have prior information about the riskiness of their products, in which case the distribution of h would differ among firms. If this possibility were taken into account, the description of the equilibrium under mandatory and voluntary disclosure would be affected (see note 13 below), but the conclusion that either mandatory or voluntary disclosure could be socially preferred would not be altered.

10. For example, the firm could make test results publicly available and have them attested to by a reputable independent entity.

Two regimes of disclosure by firms are studied: mandatory disclosure of h and voluntary disclosure of h .

Firms decide whether to acquire information about h , whether to reveal h when disclosure is voluntary, and what price to charge, so as to maximize expected profits, as will be described below. We do not consider regulation of acquisition of information by firms; such regulation would be difficult if the state does not observe the firm's cost of acquiring information, k . A consumer obtains utility from having at most a single unit of the product and this value varies among consumers. Let

v = value of a unit of the product to a consumer; and
 $s(v)$ = probability density over v ; $v \geq 0$,

where $s(v)$ is assumed to be the same for each firm. The density $s(v)$ generates a demand curve for each firm. Let

p = price of the product; and
 $d(p)$ = demand given p .

It is apparent that $d(p)$ is given by $1 - S(p)$, where S is the cumulative distribution of v . We will refer to $d(p)$ as the gross demand curve facing a firm; the net demand curve will be lower than $d(p)$ to the degree that consumers bear losses from the product.

The losses that consumers expect to bear from the product depend on their knowledge of the product risk and on the possibility of firm liability, which could result in compensation for harm suffered.

Consumers know the probability density f of harm h , but cannot directly observe h , whether firms know h , or the cost k to a firm of learning h . Firms either reveal h or they do not; in the latter case, consumers make a rational inference about h . This inference depends on whether disclosure is mandatory or voluntary. If disclosure is mandatory, consumers infer that the firm must not have acquired information about h —otherwise h would have been revealed—meaning that f must describe the probability density over h . If disclosure is voluntary, consumers infer that there are two possible reasons for nondisclosure: either the firm did not obtain information or the firm did obtain information and chose not to disclose it. The particular implications of consumer inference under voluntary disclosure will be explained below.

Social welfare equals the value consumers obtain from consumption of products minus the harm they suffer from the products, production cost, and firms' cost of acquiring information.

We now describe socially optimal behavior. If h is known, it is desirable for a consumer to obtain the product if and only if $v \geq c + h$.¹¹ Consequently, social welfare from consumption of the product is

11. We suppose that consumers obtain the product when they are indifferent, and we will make similar assumptions below without further comment.

$$W_I = \int_0^{h_M} \int_{c+h}^{\infty} (v - c - h)s(v)dvf(h)dh, \quad (1)$$

where the subscript I indicates that information about h is available to consumers.

If h is not known, it is desirable for consumers to obtain the product if and only if $v \geq c + E(h)$, and social welfare is

$$W_N = \int_{c+E(h)}^{\infty} (v - c - E(h))s(v)dv, \quad (2)$$

where the subscript N stands for no information about h .

The social value of information about h is readily verified to be the sum of two positive terms,

$$\begin{aligned} W_I - W_N = & \int_0^{E(h)} \int_{c+h}^{c+E(h)} (v - c - h)s(v)dvf(h)dh \\ & + \int_{E(h)}^{h_M} \int_{c+E(h)}^{c+h} (c + h - v)s(v)dvf(h)dh. \end{aligned} \quad (3)$$

The first term is the value of favorable information, that is, when h is less than $E(h)$, in which case more consumers obtain the product and enjoy the surplus $v - c - h$ (those with v in $[c + h, c + E(h)]$). The second term is the value of unfavorable information, when h exceeds $E(h)$, in which case fewer consumers obtain the product and thus avoid the loss $c + h - v$ (those with v in $[c + E(h), c + h]$).

A firm should obtain information if and only if its cost k is less than or equal to (3).

In sum, we have

Remark 1. The socially optimal outcome is as follows:

(a) If information about product risk h is acquired by a firm, consumers should obtain the product if and only if their value v is at least $c + h$.

(b) If information about h is not acquired, consumers should obtain the product if and only if their value v is at least $c + E(h)$.

(c) The social value of information is given by (3) and is due to additional consumption when the information is favorable ($h < E(h)$) and to reduced consumption when the information is unfavorable ($h > E(h)$).

(d) A firm should acquire information about h if and only if the firm's cost of acquisition k is less than or equal to the social value of information (3).

3. Mandatory versus Voluntary Disclosures in the Absence of Liability

We now evaluate mandatory and voluntary disclosure when firms are not liable for harm.

3.1 Mandatory Disclosure

Under this regime, if a firm invests in information and learns the product risk h , the firm must disclose h to consumers.¹²

To determine firm behavior, suppose first that a firm acquires information about h . Then, since h must be revealed, consumers will make a purchase if and only if $v \geq p + h$. In other words, the net demand curve of consumers is $1 - S(p + h)$ and is lower than $d(p)$; we will refer to this demand curve as $d_h(p)$. The firm will then set the profit-maximizing price at $p(h)$, where marginal revenue equals marginal cost c , and will make a corresponding level of profits. Let

$\pi(h)$ = firm's profit when the harm is h and the net demand curve is $d_h(p)$, exclusive of the cost of acquiring information.

Now suppose that a firm does not acquire information about h . Then consumers view the harm they suffer as $E(h)$,¹³ and so will make a purchase if and only if $v \geq p + E(h)$. The net demand curve faced by a firm will thus be $d_{E(h)}(p) = 1 - S(p + E(h))$, the price will be $p(E(h))$, and profits will be $\pi(E(h))$.

The value of information to a firm under mandatory disclosure is

$$E(\pi(h)) - \pi(E(h)), \quad (4)$$

which is positive (see Appendix, part A). Firms will acquire information when k is less than or equal to (4).

To summarize, we have

Proposition 1. Suppose that disclosure of product risk is mandatory and that there is no liability for product harm. Then:

(a) If a firm acquires information h , the firm will disclose it and charge the price $p(h)$.

(b) If a firm does not acquire information, consumers will view the expected harm as $E(h)$ and the firm will charge the price $p(E(h))$.

(c) Firms acquire information if and only if their cost k is less than or equal to the private value of information (4).

This outcome diverges from the socially optimal outcome in two respects. First, because the price will exceed marginal costs, too few consumers will buy the product, given the available information about harm.

Second, the value to firms of information about product risk (4) is generally different from the social value of information about product risk (3). We would

12. We assume that in order to be able to enforce disclosure obligations the state can determine (at least with some probability) whether a firm possesses information about product risk.

13. If firms have different beliefs about the distribution of h applicable to them, then the decision not to acquire information about h would lead consumers to infer that the expected harm exceeds $E(h)$. This conditional expected harm would then be used instead of $E(h)$ in the expressions in the remainder of this subsection. A parallel point would apply under voluntary disclosure.

expect the private value to be lower, and thus for there to be too little acquisition of information, because firms are not able to extract the full surplus from consumers. This intuition is borne out, for example, in the case of linear demand (see Appendix, part B). It is possible, however, for the private value of information to exceed the social value because the fraction of consumer surplus that the firm is able to capture could increase when information becomes available (see Appendix, part C).

3.2 Voluntary Disclosure

Under the voluntary disclosure regime, if a firm acquires information and learns the product risk h , it can decide whether to reveal h .

To determine firm behavior under this regime, assume first that a firm acquires information and reveals h . Then, as before, the net demand curve of consumers will be $d_h(p)$, and the firm will set the price at $p(h)$ and earn profits of $\pi(h)$.

Suppose alternatively that a firm does not disclose h , either because it decides not to disclose that it knows h or because it does not know h . A firm's situation will be the same in both cases since consumers are assumed to be unable to distinguish between them.¹⁴ Consumers then view the harm they suffer as $E(h | N)$, the expected harm conditional on nondisclosure, so will make a purchase if and only if $v \geq p + E(h | N)$. The net demand curve faced by a firm will thus be $d_{E(h | N)}(p)$, the price will be $p(E(h | N))$, and profits will be $\pi(E(h | N))$.

Next consider the choice of a firm that acquires information about h whether to disclose it. If the firm does not disclose h , it will make a profit of $\pi(E(h | N))$, whereas if it discloses h , it will make a profit of $\pi(h)$. Since π is strictly decreasing in h , the firm will disclose h if and only if $h < E(h | N)$, that is, if and only if information is favorable.¹⁵

We can now compute the value of information to a firm. If the firm acquires information, we know from the preceding paragraph that its expected profit is

$$\int_0^{E(h|N)} \pi(h) f(h) dh + (1 - F(E(h|N))) \pi(E(h|N)), \quad (5)$$

where F is the cumulative distribution of h . If a firm does not obtain information about h , its profit is $\pi(E(h | N))$. Let

14. Firms that did not acquire information about h would wish to indicate this fact to consumers if they could. This observation raises the question of whether a firm could warrant that it does not know h by contracting with, say, an independent auditor to certify that it did not acquire information. We assume that such warranties are not feasible because the entities hired to do the certifying are unable to discover whether a firm possesses information about product risk. This assumption is in some tension with our assumption that the state is able to determine whether a firm possesses information about product risk in a mandatory disclosure regime. However, the state has powers for learning facts that are unavailable to private parties (notably the ability to compel testimony under oath and to issue subpoenas backed by the threat of criminal sanctions).

15. Note that "favorable" information is endogenous to the model since $E(h | N)$ is determined within the model.

η = value of information to a firm under voluntary disclosure.
Hence,

$$\eta = \int_0^{E(h|N)} [\pi(h) - \pi(E(h|N))] f(h) dh, \quad (6)$$

that is, the extra profit that the firm obtains when h turns out to be favorable. This must be positive since, as noted above, π is strictly decreasing in harm. Firms will acquire information when k is less than or equal to η .

Finally, we will verify that an equilibrium value of the expectation $E(h|N)$ exists. Let

q = likelihood of a firm not having information conditional on nondisclosure.

The likelihood of nondisclosure is

$$(1 - T(\eta)) + T(\eta)(1 - F(E(h|N))), \quad (7)$$

where T is the cumulative distribution of k . Hence,

$$q = (1 - T(\eta)) / [(1 - T(\eta)) + T(\eta)(1 - F(E(h|N)))]. \quad (8)$$

$E(h|N)$ must satisfy

$$E(h|N) = qE(h) + (1 - q)E(h|h \geq E(h|N)), \quad (9)$$

since, as we have explained, firms that know h do not disclose it if and only if $h \geq E(h|N)$. Note that (9) implicitly involves $E(h|N)$ through q (including because η is a function of $E(h|N)$), as well as explicitly. Equation (9) is the equilibrium condition: if $E(h|N)$ satisfies (9), then if firms and individuals believe $E(h|N)$, their belief will in fact be correct. We show in the Appendix, part D, that a solution $E(h|N)$ to (9) exists.

Observe from (9) and from the fact that $E(h|h \geq E(h|N)) > E(h)$ ¹⁶ that $E(h|N)$ must exceed $E(h)$, reflecting the relatively high expected harm of firms that acquire information but choose not to disclose it.

To summarize, we have

Proposition 2. Suppose that disclosure of product risk is voluntary and that there is no liability for product harm. Then:

(a) If a firm acquires information h and h is favorable—less than $E(h|N)$ —then the firm will disclose h and charge the price $p(h)$, but if h is unfavorable—equals or exceeds $E(h|N)$ —then the firm will keep silent and charge the price $p(E(h|N))$.

(b) If a firm does not acquire information, consumers will view the expected harm as $E(h|N)$ and the firm will charge $p(E(h|N))$.

16. This follows from the general point that $E(h|h > z) > E(h)$ for any $z > 0$ in the support of h since the density f of h is positive on $[0, z]$.

(c) Firms acquire information if and only if their cost k is less than the private value of information (6).

This outcome diverges from the socially optimal one in two general respects. First, consumer purchases may be suboptimal. Specifically, if a firm learns h and discloses it, too little will be purchased because the price exceeds marginal cost. If a firm learns h and does not disclose it, then too little may be purchased because price exceeds marginal cost, or too much because consumers underestimate harm—they believe the expected harm is $E(h | N)$, whereas the true h is higher.¹⁷ Additionally, if a firm does not learn h , then too little is purchased not only because price exceeds marginal cost, but also because consumers overestimate expected harm—they believe it is $E(h | N)$, whereas expected harm actually is lower, $E(h)$.

Second, the private value of information (6) is generally different from the social value (3), for essentially the reasons discussed in the case of mandatory disclosure (see Appendix, parts E and F).

Note that in our model, unlike in Grossman's (1981) model of product quality, there is not an unraveling phenomenon that results in full disclosure in equilibrium. In his model, there cannot be a group of silent firms in equilibrium: If there were, the silent firms with the highest product quality would always want to reveal this quality (all firms are assumed to know their product's quality), as it would exceed the mean quality among silent firms. In our model, however, the silent firms with the least product risk will not necessarily want to reveal their h , for it might not be below $E(h | N)$. This is because the pool of silent firms includes those that do not know their h (in Grossman's model, the analogous group does not exist), and these firms have an average risk of $E(h) < E(h | N)$. In other words, firms that know their h may choose to be silent because they can effectively ride on the coattails of the firms that do not know their h .

3.3 Comparison of Mandatory and Voluntary Disclosure

We first claim that the private value of information about product risk is higher under voluntary disclosure (6) than under mandatory disclosure (4). This follows from two observations. First, if a firm learns h , its expected profits must be higher under voluntary disclosure: the firm makes greater profits than $\pi(h)$ when h exceeds $E(h | N)$ and it is silent about h , whereas under mandatory disclosure the firm makes only $\pi(h)$ for such h ; when h does not exceed $E(h | N)$ and the firm reveals h , the firm makes $\pi(h)$ under both voluntary and mandatory disclosure. Second, if a firm does not acquire information about h , its profit will be lower under voluntary disclosure: the firm makes $\pi(E(h | N))$, whereas under mandatory disclosure it makes the higher amount $\pi(E(h))$. Thus, the private value of information is higher under voluntary disclosure not only because a firm's expected profit is higher

17. The problem of excessive purchase occurs if $p(E(h | N)) + E(h | N) \leq v < c + h$.

when it acquires information, but also because its profit is lower when it does not.

We now come to our main result, that social welfare may be either higher or lower under voluntary disclosure of product risks (see Appendix, parts G and H). The explanation is as follows. Mandatory disclosure involves two social advantages relating to better consumer purchase decisions. First, when firms acquire information about h , h is revealed to consumers, so their purchasing decisions are perfectly informed. Under voluntary disclosure, h is not revealed to consumers if h is unfavorable, in which case their purchasing decisions are not ideal—they may purchase the good when they should not because they do not know that h is unfavorable.

Second, when firms do not obtain information about h under mandatory disclosure, consumers believe correctly that the expected harm is $E(h)$, so that their purchasing decisions are correct given that firms do not know h . Under voluntary disclosure, however, consumers believe that the expected harm is $E(h | N) > E(h)$, so their purchasing decisions are not correctly informed—they may refrain from purchasing when they should, because they think non-disclosure is a worse signal than it is in fact for firms with no information about h .

However, voluntary disclosure has an advantage over mandatory disclosure relating to firms' incentives to acquire information. As we explained, the private value of information about h is higher under voluntary disclosure, so more firms will obtain information than under mandatory disclosure. Some of the firms that would not have obtained information under mandatory disclosure will learn that h is favorable and thus disclose this information. When this happens, consumers will make purchase decisions based on knowledge of h , whereas they would not have known h under mandatory disclosure (they would only have known $E(h)$). Thus, some consumers who should purchase the product will do so, even though they would not have under mandatory disclosure.¹⁸

The comparison between the regimes can now be summarized.

Proposition 3. The differences between voluntary and mandatory disclosure regimes are as follows:

(a) If a firm acquires information h and h is unfavorable—exceeds $E(h | N)$ —then the firm will keep silent under voluntary disclosure, and

18. We have not been able to characterize in an appealing way the conditions under which mandatory or voluntary disclosure is preferable. This is not surprising in light of the complicated nature of the comparison of the two regimes. Specifically, as we have emphasized, the advantage of voluntary disclosure is that more favorable information will be disclosed by firms. The firms that will acquire information as a result of voluntary disclosure are those with cost k lying between the private value of information under mandatory disclosure (4) and the greater private value of information under voluntary disclosure (6). Note that (6) depends on $E(h | N)$, which is implicitly determined by (9). Each such firm will reveal favorable information, that is, if $h < E(h | N)$, and the expected social value of this information is given by an expression analogous to the first term in (3). The disadvantages of voluntary disclosure are similarly complicated.

consumers will believe the expected harm to be $E(h | N)$, but the firm will disclose h under mandatory disclosure.

(b) If a firm does not acquire information about h , then consumers will believe the expected harm to be $E(h | N)$ under voluntary disclosure and $E(h)$ under mandatory disclosure.

(c) The value of information to a firm under voluntary disclosure (6) exceeds that under mandatory disclosure (4).

(d) Social welfare could be higher under either voluntary disclosure or mandatory disclosure.

One may view the possible superiority of voluntary disclosure over mandatory disclosure as stemming from the problem that the private value of information is likely to be socially inadequate under mandatory disclosure (see the comments following Proposition 1). Because the private value of information is higher under voluntary disclosure, voluntary disclosure can be regarded as an implicit means of correcting for this problem.

4. Disclosure under Liability Rules

We now reexamine disclosure of product risks when firms may be held liable for losses caused by their products. We analyze the two major rules of liability—negligence and strict liability.

4.1 Negligence

Under the negligence rule, a firm is held liable for harm only if its level of care was below a legally determined standard of care. To consider this rule, we need to add to the model a variable corresponding to costly care in the manufacture of the product.¹⁹ We assume that care affects the probability of harm. Let

x = level and cost of firm care per unit of the good; and

$r(x)$ = probability of harm given x ; $r'(x) < 0$ and $r''(x) > 0$.

We assume for simplicity that x must be chosen by a firm before it obtains information about harm h . Thus, the socially optimal x minimizes the sum of the expected harm and the cost of care, $r(x)E(h) + x$, for each unit of the good. Call this level of care x^* . We assume that courts set the standard of care at x^* , so firms are held liable for harm only if their care x was below x^* . It is readily shown that this rule will induce firms to choose x^* .²⁰

19. Note that we are discussing negligence in relation to the manufacture of the good—not negligence in regard to a duty to disclose information.

20. For $x < x^*$, a firm's cost per unit is $x + q(x)E(h)$ because it is liable. For $x \geq x^*$, a firm's cost per unit is just x because it is not liable. Clearly, $x = x^*$ will be preferred to any higher x . And since for $x < x^*$, $x + q(x)E(h) > x^* + q(x^*)E(h) > x^*$, x^* also will be preferred to any lower x . This is a standard result in the literature on liability for accidents. See, for example, Shavell (1987, pp. 33–36).

Because firms are led to choose optimal care x^* and therefore are not in fact liable for harm, the analysis of disclosure under the negligence rule is essentially identical to that in the absence of liability, except that where we previously referred to harm h or expected harm $E(h)$, we now refer to $r(x^*)h$ or $r(x^*)E(h)$. Thus, we have

Proposition 4. Under the negligence rule, firms are led to take optimal care and therefore are not held liable for harm due to their products. Hence, Propositions 1–3 continue to hold.

4.2 Strict Liability

Under this rule, a firm is held liable for harm regardless of the level of care that it exercised. Thus, for each unit of the product, the firm's expected liability and cost of care is $r(x)E(h) + x$, and it will choose optimal care x^* to minimize this sum.

Since consumers know that they will be compensated for any harm h that they suffer, the magnitudes of h and $r(x)$ will not matter to them; their net demand curve will equal their gross demand curve $d(p)$.²¹ Consequently, the regimes of mandatory and voluntary disclosure will be equivalent.

Because demand for the product will not depend on consumer knowledge of product risk, the private value of information to firms is calculated differently from before. If a firm does not obtain information about h , its per unit cost will be $c + r(x^*)E(h) + x^*$, and the firm will choose the profit-maximizing price given this marginal cost and the demand curve $d(p)$. Its resulting profit again can be denoted $\pi(E(h))$, but with the understanding that the argument $E(h)$ now refers to a parameter of the firm's cost function rather than of the consumers' demand curve. If a firm does obtain information about h , it will know that its per unit cost will be $c + r(x^*)h + x^*$, so it will set a different price, resulting in profit $\pi(h)$. In other words, prices will be different when firms obtain information about h , not because demand will change, but because firms then will know their actual liability cost instead of just their expected liability cost. The value of information to a firm therefore will be $E(\pi(h)) - \pi(E(h))$, as in (4), but with the different interpretation of the profit function stated above. The private value of information to a firm may be either higher or lower than the social value, for reasons analogous to what we discussed in Section 3, though we would again expect the private value to be lower because firms are not able to extract the full surplus from consumers.

We summarize as follows.

Proposition 5. Under strict liability, firms are led to take optimal care. Because information concerning product risks is irrelevant to consumers, mandatory and voluntary disclosure are equivalent. Firms have a positive

21. If consumers can take precautions to reduce expected harm, they may want to know about product risk under strict liability. See Section 5.

incentive to obtain information, which could be socially inadequate or socially excessive.

As we observed, consumer decisions are influenced by firms' information about product risk because the prices firms charge reflect the information they obtain. Interestingly, this influence operates both when the information is favorable and when it is unfavorable, in contrast to the case of voluntary disclosure in the absence of liability, when unfavorable information is not revealed by firms and does not directly influence consumer purchases.

5. Concluding Remarks

A factor that we did not analyze in the model is that information about product risk may have value to consumers because it may influence the precautions they employ in their use of products, such as taking a drug only with meals to reduce the chance of an adverse side effect, or driving a particular type of car slowly in snow because of its tendency to skid.

If we incorporated consumer precautions into our model, the analysis of disclosure in the absence of liability would include the point that consumers' precautions would be optimal given their information, as they would bear their losses. Moreover, because information about product risk would benefit consumers by allowing them to take precautions that reflect risk, firms would have an added incentive to acquire and disclose information. But firms still would not want to disclose sufficiently unfavorable information, and the value of information to firms under voluntary disclosure still would be higher than under mandatory disclosure. Hence, the qualitative results we found would carry over, and either the mandatory or the voluntary disclosure regime could be preferable.

Similarly, our analysis of negligence would be essentially unchanged. Again, if the standard of care under the negligence rule is chosen optimally, firms would meet the standard and not be found liable, so the situation would turn out to be the same as in the absence of liability.

Under strict liability, however, there would be two notable differences due to the issue of consumer precautions. First, as is well known in the economic analysis of liability, a pure strict liability rule would lead consumers to exercise inadequate care because they would be fully compensated for their losses. To remedy this problem, a defense of contributory negligence would need to be employed, under which firms would not be held liable if consumers failed to meet a standard of care applicable to them. This defense would induce consumers to take proper precautions given their information. Second, firms would not be indifferent with respect to the disclosure of information about product risk, as they were in the setting of Section 4. They would now have a motive to disclose even unfavorable information. In essence, this is because the firm not only pays for the harm to consumers (it is strictly liable), it also implicitly bears the cost of consumer precautions (since demand falls to the extent that consumers undertake precautions). Hence, it is in the firm's interest

to disclose the level of harm so that consumers will be induced to take optimal precautions.

Appendix

In this appendix, we demonstrate several results claimed in Section 3 when firms are not liable for causing harm.

A. Proof that the Private Value of Information Is Positive under Mandatory Disclosure

Let $p' = p(E(h))$ be a firm's price if it does not acquire information and $q' = d_{E(h)}(p')$. Suppose the firm learns h , discloses it, sets the price $\rho(h)$ so that quantity is always q' , that is, $d_h(\rho(h)) = q'$. We claim that $E(\rho(h)) = p'$. Now by definition of the demand curves, we know that $q' = 1 - S(p' + E(h))$ and $d_h(\rho(h)) = 1 - S(\rho(h) + h)$. And since $q' = d_h(\rho(h))$, we must have $p' + E(h) = \rho(h) + h$. Taking the expected value of each side, we obtain, $p' + E(h) = E(\rho(h)) + E(h)$, implying the claim. The claim means that the firm would make the same profit if it discloses h and sets the price at $\rho(h)$ as when it does not have information: for its expected revenue would be the same (this is implied by the claim because quantity is held constant at q'), and its production cost would be $q'c$ in both cases. But the firm can obviously make greater profits by disclosing h and choosing $p(h)$ instead of $\rho(h)$, so the value of information must be positive.

B. Proof that the Private Value of Information Equals One-half of the Social Value under Mandatory Disclosure if Demand Is Linear

Let the demand curve be linear, with an inverse demand curve given by $p = k_1 - k_2q$, where k_1 and k_2 are positive constants.

To compute the social value of information, observe that in the absence of information about h , social welfare equals the area between the demand curve and the full social cost of the product, $c + E(h)$, which is $(k_1 - c - E(h))^2/2k_2$. If information about h is acquired, social welfare given h is $(k_1 - c - h)^2/2k_2$. Hence, the social value of information is

$$\left[\int_0^{h_M} (k_1 - c - h)^2 f(h) dh / 2k_2 \right] - \left[(k_1 - c - E(h))^2 / 2k_2 \right]. \quad (\text{A1})$$

Now consider the private value of information. If information about h is not acquired, it is easily verified that the firm's profit is $\pi(E(h)) = (k_1 - c - E(h))^2/4k_2$, whereas if h is learned, the firm's profit given h is $\pi(h) = (k_1 - c - h)^2/4k_2$. Hence, the private value of information is

$$\left[\int_0^{h_M} (k_1 - c - h)^2 f(h) dh / 4k_2 \right] - \left[(k_1 - c - E(h))^2 / 4k_2 \right], \quad (\text{A2})$$

which is half of (A1).

C. Example in which the Private Value of Information under Mandatory Disclosure Exceeds the Social Value

We provide a discrete example, which could readily be converted into a continuous example (as can other discrete examples in other parts of the Appendix).²² Suppose that there are two types of individuals, a low-benefit type whose benefit is 5 and a high-benefit type whose benefit is 7, with probabilities of 0.9 and 0.1, respectively, and that the level of harm is 4 or 6, with probabilities of 0.8 and 0.2, respectively. Assume for simplicity that the cost of production is 0 (it will be obvious that the result to be obtained would hold if production costs are positive but small).

To compute the social value of information, note that in the absence of information, the expected harm is $0.8(4) + 0.2(6) = 4.4$, so both types should obtain the product. Hence, social welfare is $0.9(5 - 4.4) + 0.1(7 - 4.4) = 0.8$. If h is learned and is 4, then both types should obtain the product, whereas if h is 6, then only the high-benefit type should obtain it. Hence, social welfare is $0.8[0.9(5 - 4) + 0.1(7 - 4)] + 0.2[0.1(7 - 6)] = 0.98$. Thus, the social value of information is $0.98 - 0.8 = 0.18$.

To determine the private value of information, observe that if h is not known, the low-benefit type will obtain a net benefit from the product of $5 - 4.4 = 0.6$ and the high-benefit type will obtain a net benefit of $7 - 4.4 = 2.6$. Hence, the firm will charge 0.6 and make a profit of 0.6 (rather than charge 2.6 and make a profit of 0.26). If the firm learns h and it is 4, then the net benefit of the low-benefit type is $5 - 4 = 1$ and that of the high-benefit type is $7 - 4 = 3$. Therefore, the firm will charge 1 and make a profit of 1. If h is 6, the firm will sell only to the high-benefit type, charge 1, and obtain a profit of 0.1. Hence, the expected profit if information is obtained is $0.8(1) + 0.2(0.1) = 0.82$. The private value of information therefore is $0.82 - 0.6 = 0.22$, which exceeds the social value of 0.18.

The explanation of why the private value of information exceeds the social value in this example is, in essence, that when the firm knows h it is able to extract more of the surplus from the high-benefit types, but this source of private value is not associated with a social value.

D. Proof that an Equilibrium Exists under Voluntary Disclosure

We want to show that there is a value of $E(h | N)$ that satisfies (9). For notational simplicity here, let $E(h | N)$ be represented by z , so we want to show that there is a z satisfying

$$[q(z)E(h) + (1 - q(z))E(h|h \geq z)] - z = 0, \quad (\text{A3})$$

where, recall, $q(z)$ is given by (8).

We first demonstrate that the left-hand side of (A3) is positive at $z = E(h)$: Observe that $E(h | h \geq z) > E(h)$ for any $z > 0$ in the support of h since the density f of h is positive on $[0, z]$. Also, it is clear from (8) that $q(z) < 1$ since

22. The calculations in the examples are undertaken to a greater degree of precision than is reported. As a consequence, there are some slight inconsistencies in the reported numbers due to rounding error.

$T(\eta) > 0$ and $(1 - F(z)) > 0$. Hence, $(1 - q(z)) > 0$. Thus, the term in brackets exceeds $E(h)$, implying that the left-hand side is positive.

Now observe that the limit of the left-hand side of (A3) as z approaches h_M is negative: Let η_M be the limit of η as $z \rightarrow h_M$; it is apparent from (6) that this limit exists. From (8), the limit of $q(z)$ as $z \rightarrow h_M$ is $(1 - T(\eta_M))/(1 - T(\eta_M)) = 1$. Thus, since $E(h | h \geq z)$ is bounded by h_M , the limit of the left-hand side of (A3) as $z \rightarrow h_M$ is $E(h) - h_M < 0$.

Since the left-hand side of (A3) is a continuous function of z , it must equal 0 somewhere between $E(h)$ and h_M .²³

E. Example in Which the Private Value of Information under Voluntary Disclosure is Less than the Social Value

Since we employ a discrete example similar to that in part C, our discussion here will be abbreviated. There are two types of individuals, whose benefits are 5 and 7 with probabilities of 0.6 and 0.4, respectively, and levels of harm of 4 or 6 with probabilities of 0.45 and 0.55, respectively.

First consider the social value of information. In the absence of information about harm, the expected harm is 5.1, so only high-benefit types should obtain the product. Hence, social welfare is $0.4(7 - 5.1) = 0.76$. If there is information about h and it equals 4, both types should have the product, whereas if h is 6, then only the high-benefit type should have it. Hence, social welfare is $0.45[0.6(5 - 4) + 0.4(7 - 4)] + 0.55[0.4(7 - 6)] = 1.03$. The social value of information is thus $1.03 - 0.76 = 0.27$.

We next calculate the private value of information. As discussed in the text, the private value of information under voluntary disclosure depends upon $E(h | N)$, which must be endogenously determined. To this end, let the cost k of acquiring information be 0.2 and 1 with equal probability. We will now compute $E(h | N)$ on the provisional assumption that only the low-cost firms acquire information and that they disclose h only if it is 4. This assumption will be shown to be consistent with the behavior of firms. The fraction of firms that do not disclose information because they do not acquire it is 0.5 (those whose k is 1), whereas the fraction of firms that do not disclose information because they discovered unfavorable information is $0.5(0.55) = 0.275$ (those whose k is 0.2 and who learn that the harm is 6). Thus, the likelihood of a firm not having information conditional on nondisclosure, q , is $0.5/(0.5 + 0.275) = 0.645$. The expected harm conditional on information being unfavorable, $E(h | h \geq E(h | N))$, is 6. Thus, applying (9), $E(h | N) = 0.645(5.1) + 0.355(6) = 5.42$.

Now suppose that a firm does not acquire information. Then, the low-benefit individuals will not purchase the product because $E(h | N)$ is 5.42, exceeding their benefit of 4. The high-benefit types will obtain a net benefit of $7 - 5.42 = 1.58$.

23. However, (A3) might equal 0 at more than one point; thus, the equilibrium might not be unique. None of our results would be affected if there are multiple equilibria under voluntary disclosure.

Hence, the firm will charge 1.58 and obtain an expected profit of $0.4(1.58) = 0.632$.

Finally, observe that if a firm acquires information, since $E(h | N) = 5.42$, it will reveal h only if it is 4. If h is 4, the net values of the low-benefit and high-benefit types are 1 and 3, respectively. The firm will charge 3 and obtain a profit of 1.2. Since the firm will not reveal h if it is 6, the firm will make a profit of 0.632, as explained in the preceding paragraph. Thus, the firm's expected profit if it acquires information is $0.45(1.2) + 0.55(0.632) = 0.888$, and the private value of information is $0.888 - 0.632 = 0.255$, which is less than the social value of 0.270. Note, too, that since the private value of information is 0.255, firms whose k is 0.2 will acquire it, but firms whose k is 1 will not, as assumed.

F. Example in which the Private Value of Information under Voluntary Disclosure Exceeds the Social Value

We showed in Section 3 that the private value of information under voluntary disclosure (6) exceeds that under mandatory disclosure (4). We provided an example in part C above in which the private value of information under mandatory disclosure exceeds the social value. Hence, were disclosure voluntary in that example, the private value of information also would exceed the social value.

G. Example in which Mandatory Disclosure Results in Higher Social Welfare than Voluntary Disclosure

We will employ here the example from part C, assuming that firms' k is equally likely to be 0.2 or 1.

To compute social welfare under mandatory disclosure, recall from part C that the private value of information is 0.22. Hence, only low-cost firms will acquire it. For such firms, social welfare is $0.8[0.9(5 - 4) + 0.1(7 - 4)] + 0.2[0.1(7 - 6)] - 0.2 = 0.78$, since, as seen above, both types of consumer purchase the product when h is 4 and only the high-benefit types purchase the product when h is 6. For firms that do not acquire information, social welfare is $0.9(5 - 4.4) + 0.1(7 - 4.4) = 0.8$. Hence, social welfare under mandatory disclosure is $0.5(0.78) + 0.5(0.8) = 0.79$.

To determine social welfare under voluntary disclosure, assume that only low-cost firms acquire information and that they disclose it only when h is 4, which will be shown to be consistent with the behavior of firms in equilibrium. Thus, the probability of nondisclosure due to the absence of information is 0.5, whereas the probability of nondisclosure due to the acquisition of unfavorable information is $0.5(0.2) = 0.1$. Accordingly, $q = 0.5/(0.5 + 0.1) = 0.83$ and $E(h | N) = 0.83(4.4) + 0.17(6) = 4.67$.

Now consider the profit of a firm if it does not acquire information. The net benefit to the low-benefit types will be $5 - 4.67 = 0.33$ and to the

high-benefit types $7 - 4.67 = 2.33$. The firm would charge 0.33 and make a profit of 0.33.

If the firm acquires information and h is 4, the firm will disclose it. The net benefit to the low-benefit types will be $5 - 4 = 1$ and to the high-benefit types $7 - 4 = 3$. The firm will charge 1 and make a profit of 1.

If the firm acquires information and h is 6, the firm will not disclose it. The situation is then identical to that when the firm does not acquire information and its profit will be 0.33.

Thus, if the firm acquires information, its expected profit will be $0.8(1) + 0.2(0.33) = 0.87$. The private value of information under voluntary disclosure therefore is $0.87 - 0.33 = 0.53$. Consequently, as we assumed, only firms whose k is 0.2 will acquire information.

For firms that acquire information, social welfare is $0.8[0.9(5 - 4) + 0.1(7 - 4)] + 0.2[0.9(5 - 6) + 0.1(7 - 6)] - 0.2 = 0.6$. For firms that do not acquire information, social welfare is $0.9(5 - 4.4) + 0.1(7 - 4.4) = 0.8$. Hence, social welfare under voluntary disclosure is $0.5(0.6) + 0.5(0.8) = 0.7$, which is less than social welfare under mandatory disclosure. The explanation is that under both mandatory and voluntary disclosure, only low k firms acquire information; since information is the same under both regimes, mandatory disclosure is preferable because it leads to better consumption decisions.

H. Example in which Voluntary Disclosure Results in Higher Social Welfare than Mandatory Disclosure

Modify the example just considered by assuming that the probabilities of h being 4 and 6 are 0.25 and 0.75, respectively, so $E(h)$ is 5.5.

To calculate social welfare under mandatory disclosure, note that if no information is obtained, then the low-benefit types will not purchase the product because $E(h)$ of 5.5 exceeds their benefit of 5. Hence, a firm will sell only to the high-benefit types, charge $7 - 5.5 = 1.5$, and make a profit of $0.1(1.5) = 0.15$. If a firm acquires information and h is 4, the firm will charge 1 and make a profit of 1. If h is 6, the firm will sell only to the high-benefit types, charge 1, and obtain a profit of $0.1(1) = 0.1$. Hence, the expected profit if the firm acquires information is $0.25(1) + 0.75(0.1) = 0.325$. The private value of information therefore is $0.325 - 0.15 = 0.175$, so, since k is either 0.2 or 1, neither type of firm will acquire information. Consequently, social welfare is $0.1(7 - 5.5) = 0.15$.

To ascertain social welfare under voluntary disclosure, assume that only low-cost firms acquire information and that they disclose it only when h is 4. Thus, the probability of nondisclosure due to the absence of information is 0.5, whereas the probability of nondisclosure due to the acquisition of unfavorable information is $0.5(0.75) = 0.375$. Hence, $q = 0.5/(0.5 + 0.375) = 0.57$ and $E(h | N) = 0.57(5.5) + 0.43(6) = 5.71$.

Now consider the profit of a firm if it does not acquire information. Given that $E(h | N)$ is 5.71, it can only sell to the high-benefit individuals, will charge $7 - 5.71 = 1.29$, and earn profits of $0.1(1.29) = 0.129$.

If the firm acquires information and h is 4, the firm will disclose it. The net benefit to the low-benefit types is $5 - 4 = 1$ and to the high-benefit types is $7 - 4 = 3$. The firm will charge 1 and make a profit of 1.

If the firm acquires information and h is 6, the firm will not disclose it. The situation is then identical to that when the firm does not acquire information and its profit will be 0.129.

Thus, if the firm acquires information, its expected profit will be $0.25(1) + 0.75(0.129) = 0.346$. The private value of information under voluntary disclosure therefore is $0.346 - 0.129 = 0.218$. Consequently, firms whose k is 0.2 will acquire information, but not firms whose k is 1, as assumed.

For firms that acquire information, social welfare is $0.25[0.9(5 - 4) + 0.1(7 - 4)] + 0.75[0.1(7 - 6)] - 0.2 = 0.175$. For firms that do not acquire information, social welfare is $0.1(7 - 5.5) = 0.15$. Hence, social welfare under voluntary disclosure is $0.5(0.175) + 0.5(0.15) = 0.163$, which exceeds social welfare under mandatory disclosure.

This result occurs for the following reason. Under mandatory disclosure, firms do not have an incentive to acquire information. Under voluntary disclosure, however, the value of information is higher and low-cost firms do acquire information. When the harm is low these firms disclose it, improving purchase decisions (because low-benefit types then purchase the product).

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